



16th May 2025

Dear Colleagues,

Please take note of the following important updates:

1. **Recovery of Withheld Payments:**

We are happy to let you know that all member practices who asked the NPPF for help in getting unpaid fees from medical aid funds (going back to 2024) have now received their money. Thank you to everyone who trusted us to assist.

2. **Support for Foreign-Trained Practitioners:**

We continue to speak on behalf of foreign-trained practitioners and are working with the former Joint Presidents' Committee to find a fair solution. The Ministry of Health and Social Services is still involved. We have also been invited by the HPCNA to take part in clarification of what the Health Professions Act entails. During this process, we will submit arguments to why it is imperative to review **Section 52(4)**, to help make sure fair rules are created for foreign practitioners. This matter is active, and we remain committed to reaching a fair outcome.

3. **NAMAF's Use of ICD-10 Codes:**

Many practitioners have raised concerns about NAMAF's plans to force the use of ICD-10 codes. We want to make it clear that NAMAF does not have the legal power to do this, and we will continue to strongly oppose it, in fact doing so relentlessly.

4. **Unfair Agreements with NAMAF:**

Three associations have asked NPPF for help after NAMAF changed its promises and gave them very unfair conditions. We are treating this seriously and are also taking action here, also involving various Ministries.

5. **Tariff Cost Study and Medical Control Board:**

The current Healthman NPPF cost study aims to provide a fair and scientific way to set medical fees. We have asked the Office of the President and the Prime Minister to support the creation of a **Medical Control Board**, which would help guide future decisions and rules. We have also asked NAMFISA to respond to our suggestion for a better funding model. This model includes using a modern coding system, instead of the old codes from 2003 that NAMAF is still using without permission.

6. **Tariff Survey – Your Help is Needed:**

Thank you to all practitioners who completed our survey to help build a fair **Namibian Benchmark Tariff**. Because many people have asked for the forms, we've attached all three again. Please complete them all using replacement values.

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HealthMan has told us that we still need **98 more surveys** to make the results valid. We know this takes time, but we ask you to complete it for the benefit of all practitioners and the future of Namibia's healthcare system.

Finally, we have also attached the most recent financial **contribution list** for the study. It shows the great support from many of you, and we thank you sincerely for your efforts and dedication.

With thanks and appreciation,

Dr Jürgen Hoffmann

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